Norma Mulligan 3606 Scott St San Francisco CA 94123

Aug 29th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC.

We chose Sonic to be our Broadband provider for our DSL line, & internet provider several years ago, because they were a local company & we had read their story in our local Newspaper, SF Chronicle. We have been very happy with our internet service. Their monthly service rate is a fair price & less expensive than the larger providers. Whenever we have had a problem, with the equipment (which has been rare), we are able to call the local office & their response has been immediate to fix whatever problem that we told them about.

There are other competitive telephone services, which we also use. There should always be a choice for the consumer, & an opportunity to let the consumer choose, rather than have only one or two choices, & no competitive pricing available.

PLEASE CONTINUE ALLOWING SONIC TO PROVIDE INTERNET SERVICE TO OUR HOME.

Thank you, from a very satisfied customer,

Patrick & Norma Mulligan

Norma Mulligan